



Ordering from Saja Wedding

Ordering is available through either our retail boutique at 250 Elizabeth Street in NYC, via email (sajanyc@sajainc.com), and via facsimile (212-226-7572). We encourage brides to schedule appointments within our retail store so that we may better assist you, 212-226-7570.

Sizing

SajaWedding's sizes range from 0 to 14. We will work with each customer to determine which size is best. It is also recommended that you have your measurements taken professionally by a tailor. If there are any alterations you would like to make, you will need to do so after purchasing your dress; SajaWedding is not responsible for any changes in fit, style or appearance you deem necessary. SajaWedding would be more than happy to provide you with a list of trusted ateliers we recommend.

Return Policy

All Bridal and Bridesmaid dresses are final sale and non-returnable. Cancellation of your order will result in forfeiture your deposit.

Swatches

SajaWedding will provide you with three complimentary swatches, please either email or call us to arrange an order. Additional swatches are \$5.00 each.

Payment

A deposit of 50% is required on all orders. SajaWedding cannot process any order without receipt of the entire 50% deposit. The remaining balance will be applied at the time of shipping; Saja is unable to ship any portion of any order until final payment has been received. In order to make the purchasing process as seamless as possible, we keep the majority of our dresses in stock for immediate shipment. In the case that an item is not in our stock, it will be 18 weeks from the time of order to delivery. A SajaWedding representative will contact you personally via phone before any items are shipped or charges are processed.

- SajaWedding accepts cash, American Express, Visa, Discover and Mastercard, New York sales tax will be charged to all orders shipped within New York.

Shipping

Once final payment has been received, your dresses will ship via UPS Ground with insurance. There is a \$20.00 shipping charge applied to each order for this service (for shipping within the continental United States). If you prefer expedited shipping, we are happy to ship per your request (i.e. UPS Next Day Air, FedEx 3 – Day Air) for an additional charge respective to the service. Delivery date of your order and a shipping number will be communicated to you by a SajaWedding representative at the time of shipment.

Limitation of Liability

Saja Wedding will not be liable for any deficiency in performance caused in whole or in part by acts of God, strikes, fires, war, riot, emergency, government actions, or causes beyond Saja's reasonable control.

NAME

DATE